

E-Rate FY2023

**CATEGORY 1
ETHERNET SERVICES**

**Wide Area Network / Metropolitan Area Network (WAN/MAN)
Districtwide**

RFP# 23-911

Qualifications / Questions

#	Question	Response Y/N
1	Can you guarantee network availability at least 99.5% of the time in a calendar month, and packet delivery of 99.5% or greater, except for outages caused by the customer's equipment, fiber cuts by third parties, acts of God, or other Force Majeure events? Additional Response if Needed:	Y / N
2	Does your company monitor all telecommunication and/or Internet services 24 hours per day, seven days per week, 365 days per year? Response if Needed:	Y / N
3	Can you guarantee that the latency of the service you are proposing is not to exceed 30 milliseconds maximum from end to end? Response if Needed:	Y / N
4	Is your company, based on the service proposed, able to provide immediate notification to RCSD network department representative of any and all service outages or anomalies which affect the use of the service? Response if Needed:	Y / N
	Does your company maintain compliance with any and all legal requirements set forth under the California Public Utilities Commission and the Federal Communications Commission of the United States of America?	Y / N

5	Response if Needed:	
6	Does your company agree that RCSD can reserve the option to terminate service or portions thereof, without penalty and full expectation of refund of any and all proceeds paid prior to the date of termination of contract or services for balance of services not rendered?	Y / N
	Response if Needed:	
7	Does your company agree that RCSD can modify service speeds, either increase or decrease, in contract? Please state how much lead time is needed for service changes.	Y / N
	Response if Needed:	
8	Have you read and understood the 'Requirements' section of the RFP?	Y / N
	Response if Needed:	
9	Have you read and do you agree to the Multi-Year Contract option as outlined in the RFP?	Y / N
	Response if Needed:	